U.S. BANKRUPTCY COURT CENTRAL DISTRICT OF ILLINOIS



CASE MANAGEMENT/ELECTRONIC CASE FILING (CM/ECF)

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Welcome to Case Management/Electronic Case Filing (CM/ECF)

The following manual is not intended to be all-inclusive- rather it is designed to present an overview of the system and allow you to become comfortable with CM/ECF. (A list of filing categories or "events" available to attorneys in this district can be found at: http://www.ilcb.uscourts.gov/search/documents/cm ecf attorneys dictionary.pdf

At the end of today's training, attorneys are required to complete take-home exercises that will be reviewed and approved before receiving a login and password to the CM/ECF system for the Central Illinois Bankruptcy Court. On-site training courses are ongoing and attorneys may wish to send new staff to a training course as part of staff orientation. You can register staff online at:

http://www.ilcb.uscourts.gov/CMECF/cmecf.htm

Accessing CM/ECF (Training) Database

The CM/ECF (training) database can be accessed at the following Web address: https://ecf-train.ilcb.uscourts.gov/



CM/ECF works best with Internet Explorer 6.0 or higher. Visit our web site: www.ilcb.uscourts.gov for more information on Hardware/Software specifications.

Opening a New Bankruptcy Case

(Note: Many Debtor-attorneys use some form of petitioning software package. Many of these petitioning software packages have "Case Upload" - an automated method of transferring client data to the court's CM/ECF system. The following illustrations depict how to open a new bankruptcy case using CM/ECF directly rather than focusing on any particular petitioning software. In class, we will discuss uploading cases using filing software programs.)

Opening a new bankruptcy case in CM/ECF without petition software is a multi-step process consisting of:

- Entering all parties and uploading the petition package (i.e. petition, schedules, means test, etc. as shown on our Web site: http://www.ilcb.uscourts.gov/CMECF/tips.asp?eType=tips)).
- 2. Uploading the Creditor Matrix
- 3. Uploading the Statement of Social Security Numbers (Form B-21)
- 4. Uploading the Certificate of Credit Counseling
- 5. Running the Auto Judge/Trustee Assignment Feature
- 6. Uploading the Repayment Plan (chapter 13 cases)

In the following example, we will be filing a chapter 13 case on behalf of Joint Debtors Joseph Wayne Sample and Sarah Lyn Sample.

Step 1 Enter Parties and Upload Petition

Using Internet Explorer 6.0 or higher, go to the court's CM/ECF Training web site at https://ecf-train.ilcb.uscourts.gov/ (This is the "practice" database- the "live' database link will be mailed to you along with your "live login and password" once you've successfully completed the take-home practice exercises after training.)



Choose Bankruptcy from the blue menu bar at the top of your screen



Click Open Bankruptcy Case from the Bankruptcy Events List



Select appropriate settings; Chapter, whether it is a joint Petition, and if there are 'Deficiencies' (Note: Petitions that are missing documents are considered 'deficient' as in an emergency filing). And then click **Next**



Enter Debtor's Social Security Number and then click Search (make up a SS# in class)



The party search results should indicate *no persons found* (assuming the Debtor has not filed for Bankruptcy in the Central District of Illinois since the CM/ECF system was installed in April 2004) Click **Create new party**



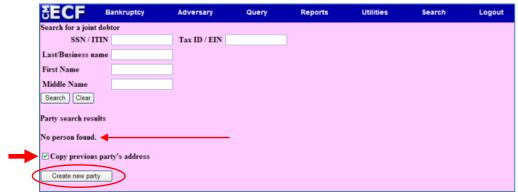
Enter Debtor information as shown and then click **Submit** (*Note some items such as Debtor's phone & email are optional*)



The Debtor may not have a Tax ID or EIN, if yours does not-click **OK** on this *informational* message box



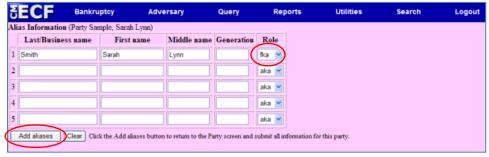
Enter Joint Debtor's Social Security Number and then click **Search** (make up a SS# in class)



The party search results should indicate *no persons found* (assuming the Debtor has not filed for Bankruptcy in the Central District of Illinois since the CM/ECF system was installed in April 2004) Click **Create new party** (Note the Debtor's address will be copied to the Joint Debtor's recordbe sure to uncheck the box if this is incorrect)



In our example the Joint Debtor's Maiden Name was: Smith- click the **Alias** button (*Note some items such as Debtor's phone & email are optional*)



Enter the party's Alias information and set the appropriate 'Role' (for our example choose: **fka**-formerly known as), and then click **Add aliases**



Verify all information is correct and then click Submit



Informational screen showing which to office the case will be assigned Click **Next**



Make selections appropriate for Debtor(s), and then click Next



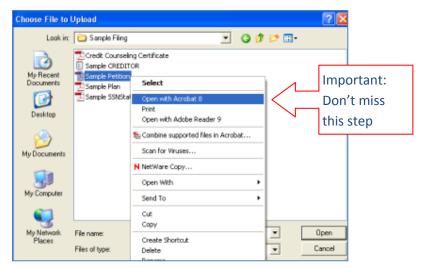
Information to complete screen above can be found on completed Bankruptcy forms and schedules, enter all information, verify accuracy and then click **Next**



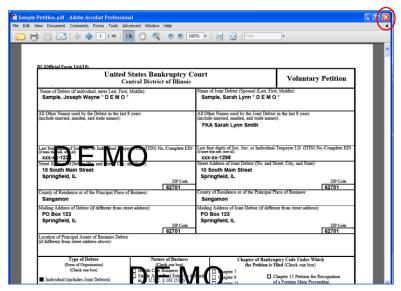
Information to complete screen above can be found on completed Bankruptcy forms and schedules, enter all information, verify accuracy and then click **Next**



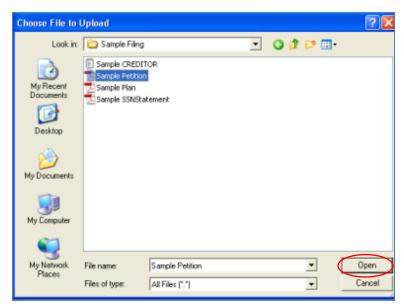
Click Browse



Locate the Petition package on your computer (which includes all forms & schedules), Right-Click the PDF file, and choose: Open with Acrobat



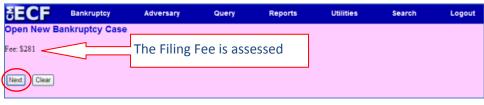
Preview the petition and all associated forms and schedules to ensure they are accurate, legible, and signed (*Filed documents become part of the permanent record and cannot be deleted.*). After ensuring accuracy, click the **red X** to close the PDF window.



With the PDF file still selected/highlighted-click Open



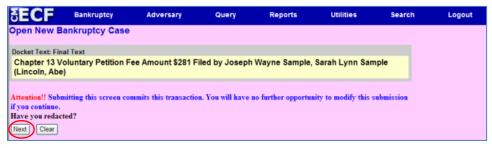
Click Next



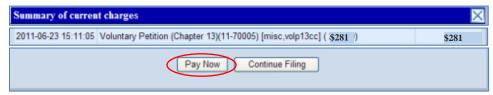
Click Next



Docket text can be added on various screens in CM/ECF, but should be done so sparingly. Just because a textbox appears does not mean text is required or even advisable if it does not add to clarity. Click **Next**



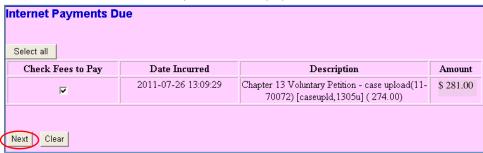
Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Next**



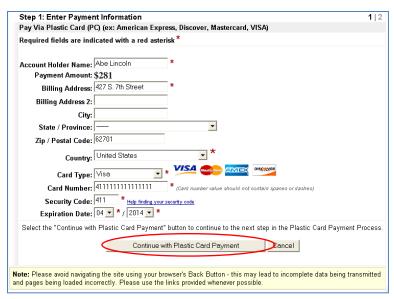
The payment screens appears, Click Pay Now

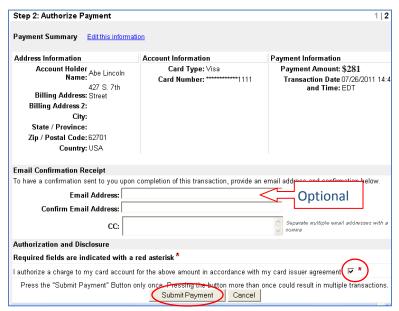
(Note unpaid fees older than 24 hours may trigger the automatic lockout feature)

Place a check next to the fees you intend to pay at this time, and then click Next



(Note: if multiple fees are due they would appear individually)





Check the box to authorize charge/debit, and then click **Submit Payment** (Optional: enter email address twice to received an electronic charge receipt)



Confirmation screen showing system assigned Case Number (print this page for your records)

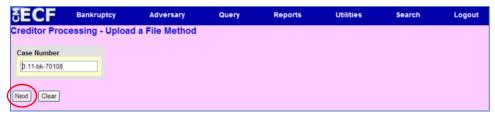
Step 2: Uploading the Creditor Matrix



Choose Creditor Maintenance from the Bankruptcy Events Menu



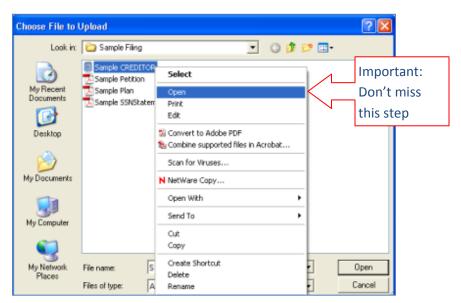
Choose **Upload a creditor matrix file** (note the specified restrictions- filing an Amended Matrix requires a fee and can be found under the 'Miscellaneous Events' category)



Enter the case number, and then click Next



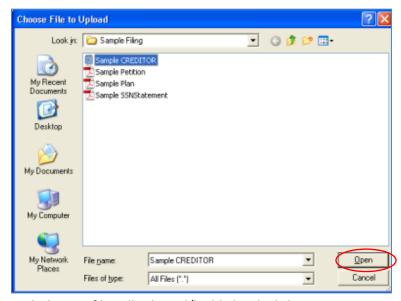
Click **Browse**



Locate the Creditor Matrix (.txt) file on your computer, **Right-Click** on the text file, and choose **Open** from the menu



Preview the Creditor Matrix to ensure all addresses are accurate, legible, and spacing between creditors is appropriate as shown above, and then slick the **red X** to close the file



With the PDF file still selected/highlighted-click Open



Click Next



Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Submit**



Creditor's Receipt screen- verification that the file uploaded successfully- go to the next step

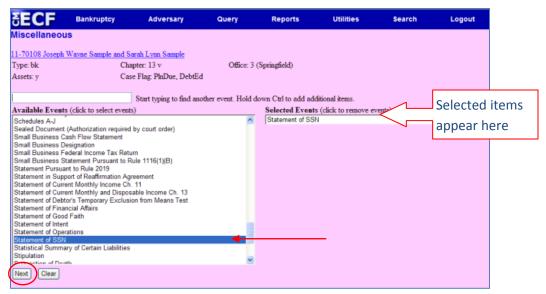
Step 3: Upload the Statement of Social Security Number (Form B21)



Choose Miscellaneous Events from the Bankruptcy Events Menu



Enter correct Case Number and then click Next



Choose Statement of SSN form the alphabetical list, and then click Next



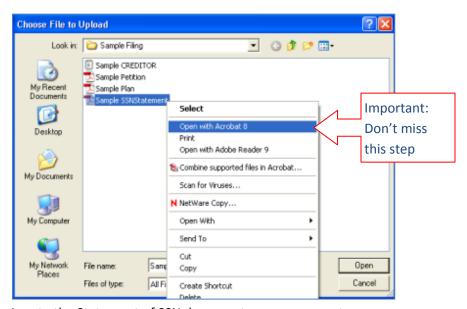
Click **Next** without adding another attorney for our example



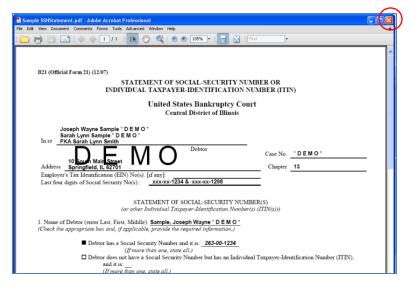
Select the party or parties listed on the Statement of SSN document, and then click **Next** (*Note: you can select multiple parties by holding down your 'Ctrl' key while clicking on each*)



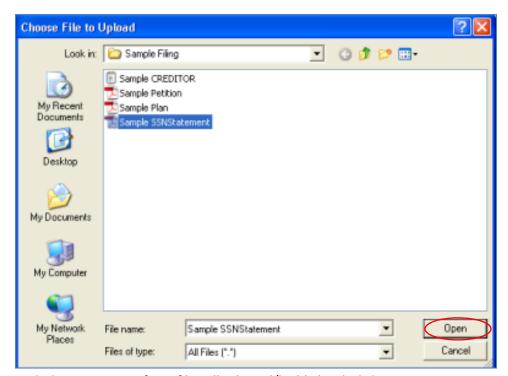
Click **Browse**



Locate the Statement of SSN document on your computer,



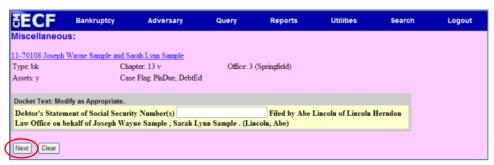
Preview the entire document to ensure is complete, legible, and belongs in this case, and then click the **red X** to close the PDF window



With the Statement of SSN file still selected/highlighted, click Open

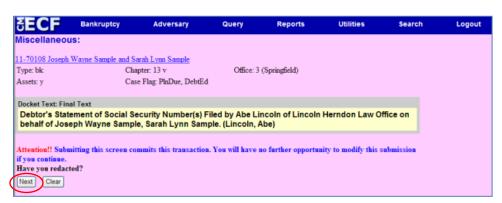


Click Next



Docket text can be added on various screens in CM/ECF, but should be done so sparingly. Just because a textbox appears does not mean text is required or even advisable if it does not add to clarity.

Click Next without adding additional docket text



Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Next**



Notice of Electronic Filing- your receipt that the PDF uploaded successfully- go to the next step

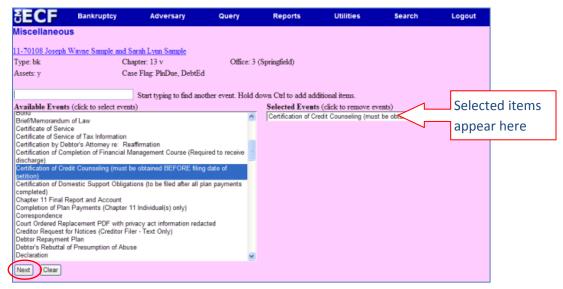
Step 4: Uploading the Certificate of Credit Counseling



Debtors must obtain a Certificate of Credit Counseling from an approved agency within 180 days prior to filing for Bankruptcy. See our Website for a list of approved Credit Counseling Agencies Click **Miscellaneous Events** from the Bankruptcy Events Menu



Enter correct Case Number, and then click Next



Select Certificate of Credit Counseling from the alphabetical list, and then click Next



Click **Next** without adding another attorney for our example



Select the filing party or parties, and then click Next

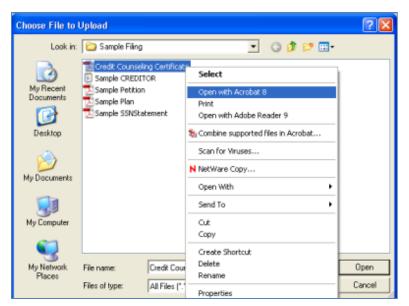
(Note: you can select multiple parties by holding down your 'Ctrl' key while clicking on each)



Click Next

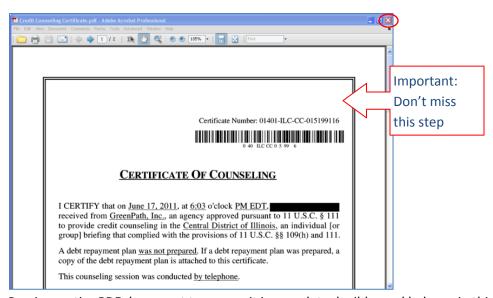


Click Browse



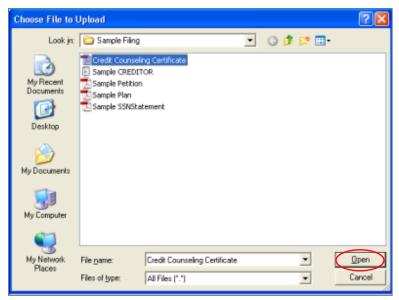
Locate the Credit Counseling Certificate on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



Preview entire PDF document to ensure it is complete, legible, and belongs in this case, and then click the red X in the upper-right corner to close the PDF window.

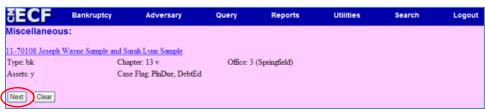
(Note: if this document is for both debtors- make sure you have selected both debtors on previous screens, if this is for a single debtor- make sure you have selected only the debtor to which this document pertains and be sure to repeat this process again for the second debtor)



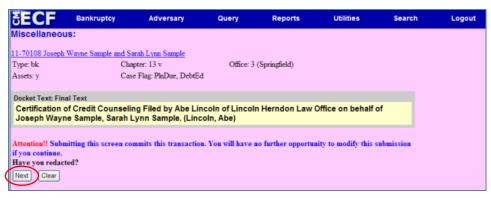
With the PDF file still selected/highlighted, click Open



Click Next



Click Next



Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Next**

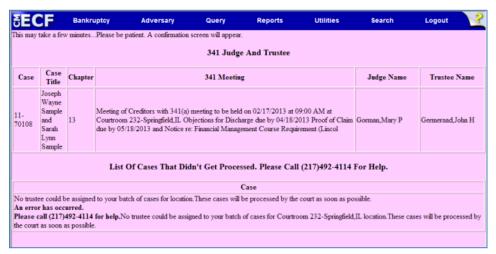


Notice of Electronic Filing- your receipt that the PDF uploaded successfully- go to the next step

Step 5: Running the Judge Trustee Assignment



After all steps above are complete-click the Judge Trustee Assignment link



A Judge and Trustee are automatically assigned, and a 341 Meeting is automatically set. (*Print for your records*)

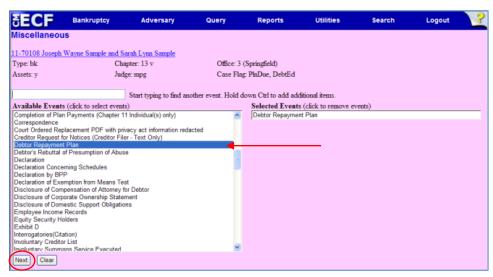
Step 6: Uploading the Chapter 13 Repayment Plan



Select Miscellaneous Events from the Bankruptcy Events menu



Enter the correct Case Number and then click Next



Select Chapter 13 Plan from the alphabetical list, and then click Next



Click Next without adding another attorney in our example

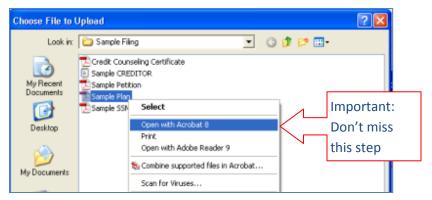


Select the party or parties filing the plan, and then clicks Next

(Note: you can select multiple parties by holding down your 'Ctrl' key while clicking on each)

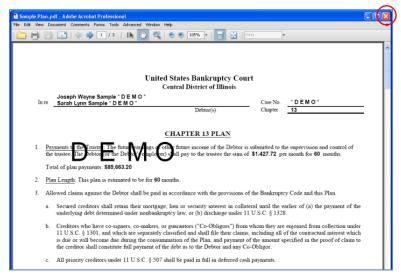


Click Browse

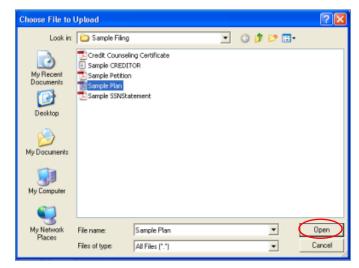


Locate the Chapter 13 Plan document on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



Preview entire document to ensure it is complete, legible, and belongs in this case, and then click the **red X** to close the PDF window.



With the PDF file still selected/highlighted, click Open

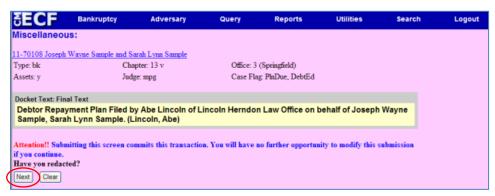


Click Next



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Click Next without adding additional docket text



Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Next**



Notice of Electronic Filing- your receipt that the PDF uploaded successfully- Final step in the case opening process (Be sure to pay Filing Fee)

Case Upload

Case Upload is a feature in CM/ECF, which allows Debtor Attorneys using a Bankruptcy Petitioning Software Package to create case files in their petition software and then 'upload' those cases into CM/ECF without retyping. This can save time and eliminate mistakes caused by redundant data entry. For a list of Bankruptcy Case Petitioning Software with compatible Case Upload features, see the in-class handout or go to our Web site.

The U.S. Bankruptcy Court does not endorse any supplier of petitioning software over another. This list is for your convenience-only. See supplier Web sites for more information.

The U.S. Bankruptcy Court does not provide technical support for any of the petitioning software packages. Please contact your software supplier if you have difficulties.

File Claims

In the following example we are filing a claim on behalf of Bloomingdale's. We have completed the claim form and saved a supporting document in PDF format.



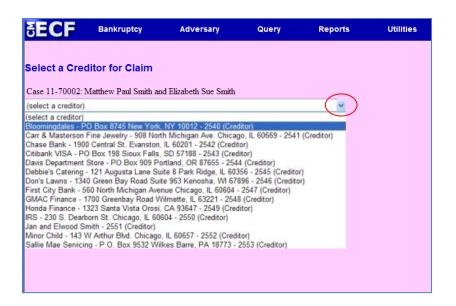
Select File Claims from the Bankruptcy Events menu



Enter correct Case Number and then click Next



Click the down arrow to view Creditors



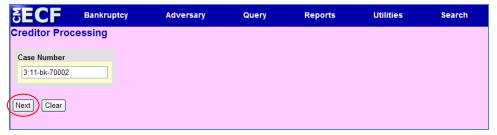
Note: if you want notices sent to both you (the attorney) and the creditor (Bloomingdale's), then file the claim by selecting 'Bloomingdale's' from the drop-down menu. If however, you want notices sent only to you (the attorney), add Bloomingdale's as a new creditor "c/o attorney at attorneys address as shown below in our example.

Notice Bloomingdales' is already on the Creditor list since they were included on the Creditor Matrix filed by the Debtor; we can choose them and continue to file our claim on their behalf using the address provided by the Debtor. We may however prefer to use our office address for noticing purposes and choose to add the Creditor again- care of the attorney at the attorney's address. We will add the Creditor- care of attorney at attorney's address in our example. (See side panel for more information)

Click arrow again to close list.



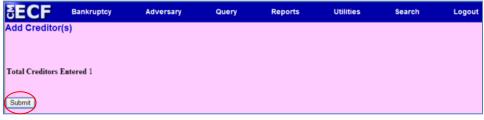
Choose Add Creditor



Enter correct Case Number and then click Next



Enter the Creditor c/o Attorney's and address in the format shown above, and then click **Next**



Click Next



Select File a Proof Of Claim



Click Next



Click the down arrow



Select newly added Creditor



Click Next



Enter amount of claim

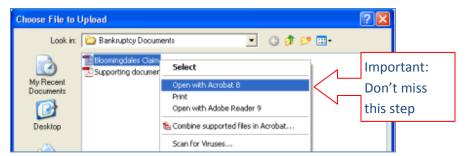
(enter secured, priority, and total amounts- total includes any unsecured or unknown amounts)

Enter claim description (optional)

and then click Next

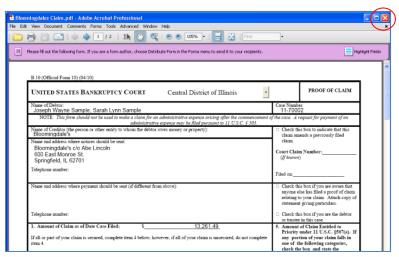


Click Browse

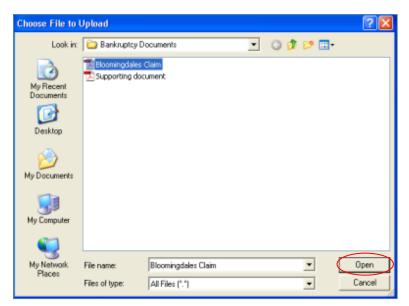


Locate the Claim Form document on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



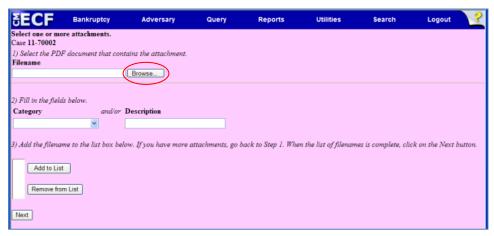
Preview entire document to ensure it is complete, legible, signed, and belongs in this case, and then click the **red X** to close the PDF window.



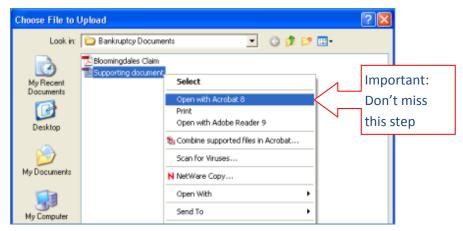
With the PDF file still selected/highlighted, click Open



Change the Attachments to Document setting to **Yes** (since we have a supporting document), and then click **Next**

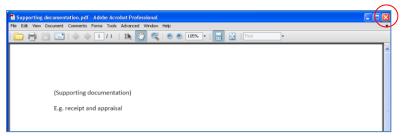


Click Browse

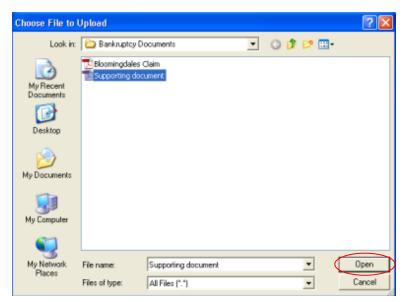


Locate the Statement of supporting document on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



Preview entire document to ensure it is complete, legible, and belongs in this case, and then click the **red X** to close the PDF window.



With the PDF file still selected/highlighted, click Open



Enter a brief description for the attachment, and then click Add to List



The attachment appears in the box at the bottom of the screen. We would repeat this process to file any additional supporting documents. (*Note:* each file can be no larger than 2 megabytes; larger attachments may need to be divided to meet this requirement) Click **Next**



Notice of Electronic Claims Filing- your receipt that the PDF uploaded successfully

Motions and Corresponding Orders

Select Bankruptcy



Select Motions/Applications



Enter correct Case Number, and then click Next



Select Relief from Stay (Fee)



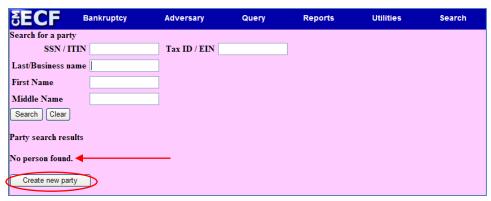
Click **Next** without adding another attorney for our example



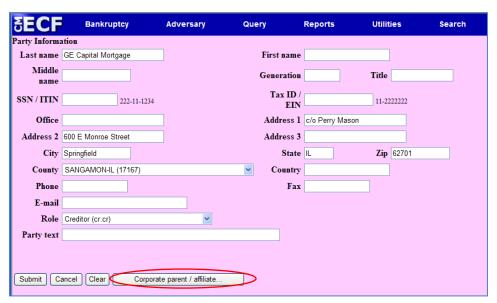
The 'Case Party List' contains those who have filed documents in this case. Our party- GE Capital Mortgage will need to be added to this list. Click Add/Create New Party



Enter party name (GE Capital Finance) into the Last/Business Name box, and then click **Search**



The party may appear if they have filed in other cases, in our example we will add them. Click **Create new party**



Enter party information as shown above, and then click **Corporate parent/affiliate** (Note: if no corporate parent/affiliation is known omit this step and click **Submit** instead) In our example GE Capital is owned by "Big Investment Bank")



Enter the corporate parent/affiliate, and then click Search



Clcik on company name and then click Select name from list



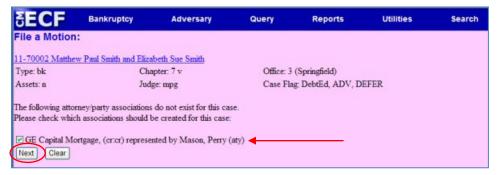
Click Add corporate parent/affiliate



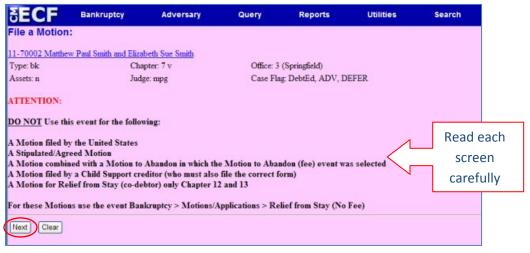
Click Submit



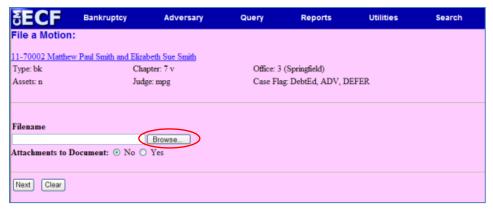
Select GE Capital Mortgage, and then click Next



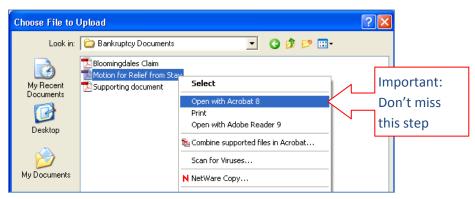
Check the box linking GE Capital to you for this filing, and then click **Next**



Click Next

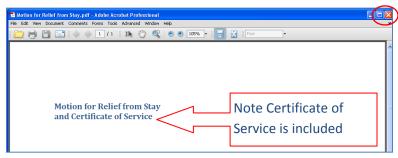


Click Browse

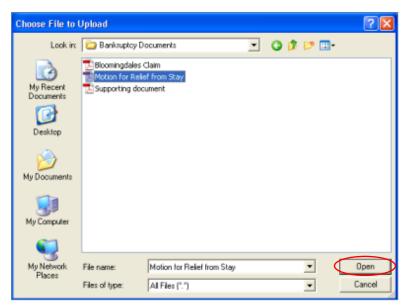


Locate the correct Motion on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



Preview entire document to ensure it is complete, legible, signed, and belongs in this case, and then click the **red X** to close the PDF window.



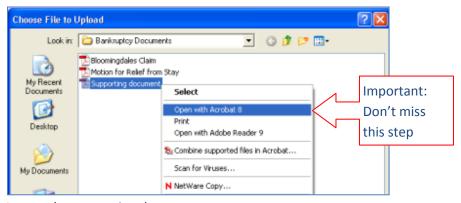
With the PDF file still selected/highlighted, click Open



(In our example we have a supporting document to upload saved in PDF format) Change the "Attachments to Document" setting to Yes, and then click **Next**

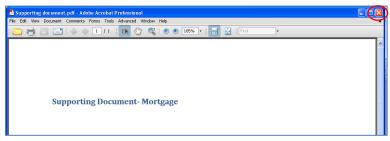


Click Browse

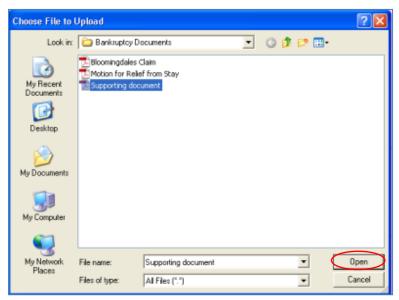


Locate the supporting document on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



Preview entire document to ensure it is complete, legible, and belongs in this case, and then click the **red X** to close the PDF window.



With the PDF file still selected/highlighted, click Open



Enter a brief description for the attachment, and then click Add to List



The attachment appears in the box at the bottom of the screen. We would repeat this process to file any additional supporting documents. (*Note*: each file can be no larger than 2 megabytes; larger attachments may need to be divided to meet this requirement) Click **Next**

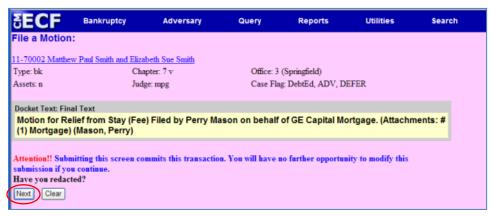


Click Next



Docket text can be added on various screens in CM/ECF, but should be done so sparingly. Just because a textbox appears does not mean text is required or even advisable if it does not add to clarity.

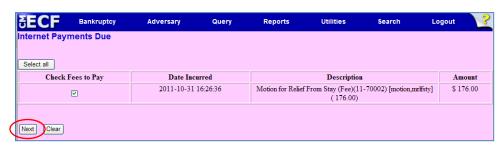
Click Next without adding additional docket text



Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Next**



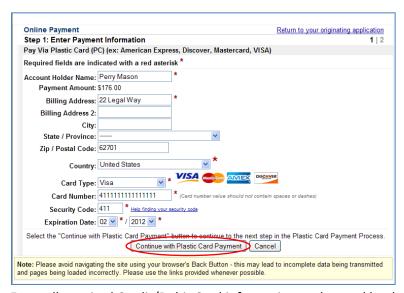
A payment screen appears showing <u>all</u> filing fees due, click **Pay Now** (Note unpaid fees older than 24 hours may trigger the automatic lockout feature)

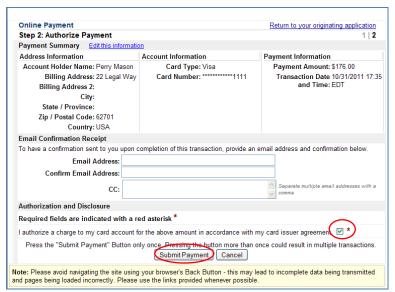


Select the fees to pay at this time, and then click **Next**



Click Pay Now





Check the box to authorize charge/debit, and then click **Submit Payment** (Optional: enter email address twice to received an electronic charge receipt)



Payment Receipt - print for your records



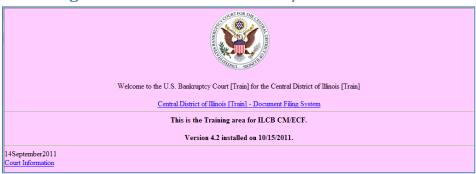
Certificate of Service

It is the filing attorney's responsibility to provide proper service of pleadings to those parties and attorneys entitled to receive notice of the pleading. Pleadings filed with the court should contain a certificate of service evidencing proper service. If a pleading is filed with no Certificate of Service or Improper Certificate of Service, the Court will send a deficiency notice. Failure to comply with the deficiency notice by the date indicated may result in no action taken on the pleading, dismissal of the pleading, or the pleading may be stricken without further notice.

- A certificate of service should be filed with each pleading
- If the certificate of service is filed separately from the actual pleading, it must specifically identify the pleading served
- The certificate of service should be signed by the filer
- The certificate of service should include the full name of each person served electronically and the full name and address of each person served by mail.

Some- but not all case participants receive electronic notice via the CM/ECF system. Attorneys can preview the case service list under the CM/ECF 'Utilities' menu (as shown below). This information is most helpful as you prepare your Certificate of Service. Please save time for yourself and the Court by making sure all appropriate parties receive proper notice of your filing.

Accessing the Case Service List in CM/ECF



Choose Utilities



Choose Mailings from the Miscellaneous category



Choose Mailing Info for a Case

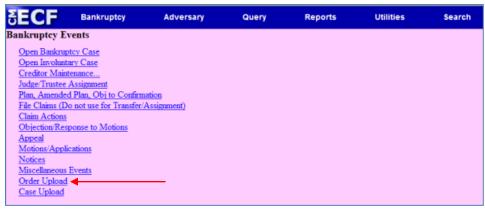


Enter correct case number and then click Submit



Party names, addresses, & email addresses can be copied and pasted into the Certificate of Service from this screen. (Note: It is the filing attorney's responsibility to serve appropriate parties).

Uploading Orders



Select **Order Upload** from the *Bankruptcy Events menu*



Select Upload Single



Enter correct Case Number, and then click Next



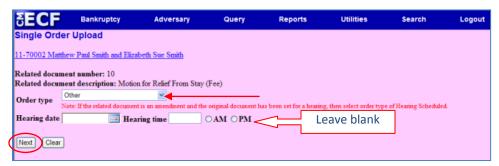
Clcik **Next** without entering *related document number*



Choose Motion from the list and then click Next



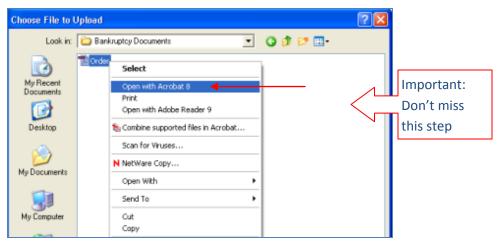
Check thecorrect box to 'link' the order to your motion, and then click **Next**



Set Order Type to 'Other', and then click Next- leaving Hearing date & time blank

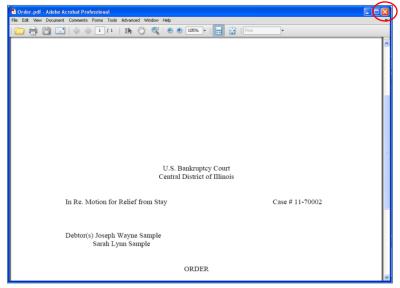


Click Browse



Locate the Motion document on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



Preview entire document to ensure it is complete, legible, signed, and belongs in this case, and then click the red X to close the PDF window.

REQUIRED FORMAT FOR ORDERS

The first page of the proposed order must have a four (4) inch margin at the top.

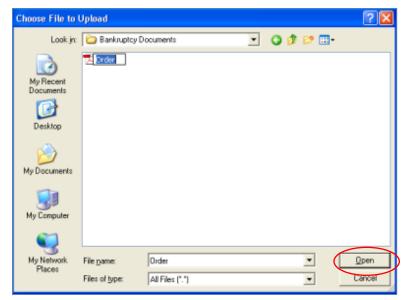
There should be <u>no signature line</u> <u>for the judge</u> on any page of the order.

There should be <u>no date</u> on the order.

At the end of the text of the order, place three pound signs (###) in the center of the page with one blank line separating the last line of text and the centered ###.

Do not scan the order, as pdf- the electronic signature function will not work properly on scanned orders. The order needs to be created in word processing software then converted to pdf and uploaded.

Order page size can be no larger than 81/2' x 11"



With the PDF file still selected/highlighted, click Open



Click Next



Your receipt that the PDF uploaded successfully

Open an Adversary Case



Click Adversary



Choose Open Adversary Case



Click Next



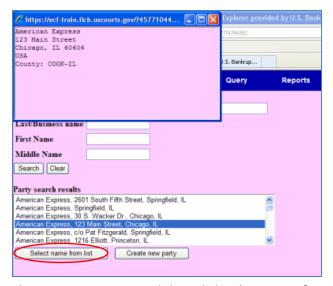
Enter the correct case number and then click **Next**



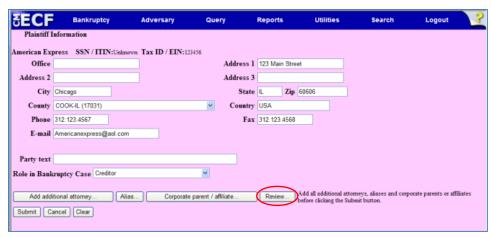
Click Next



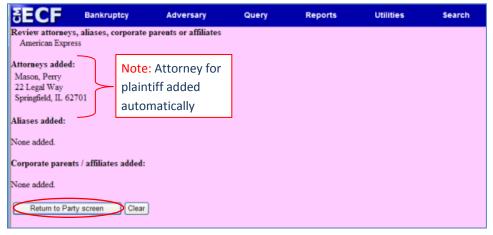
Enter Plaintiff (American Express in our example), and then click Search



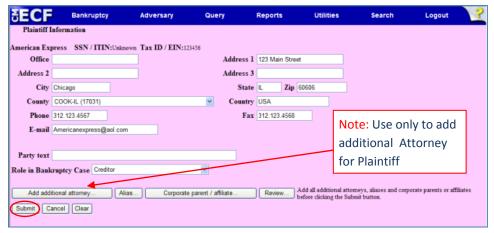
Choose correct party and then click Select name from list



Click Review



Click Return to Party screen



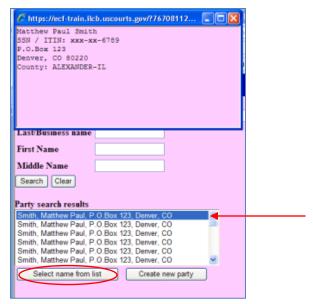
Click **Submit**



Click End plaintiff selection



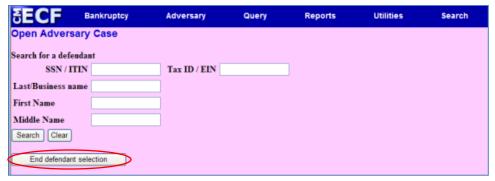
Enter Defendant's name, and then click Search



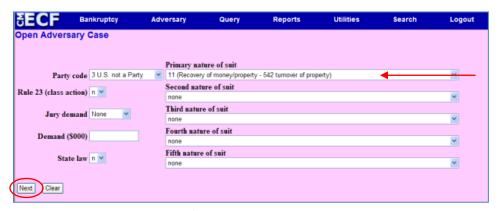
Choose Plaintiff from list, and then click Select name from list



Verify all contact information and then click Submit



Click End defendant selection



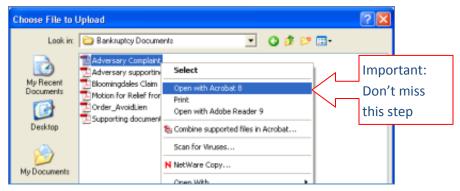
Select the nature or natures of suit, and then click **Next**



Enter 'N' for 'no' (we are not able to defer the fee), and then click **Next**

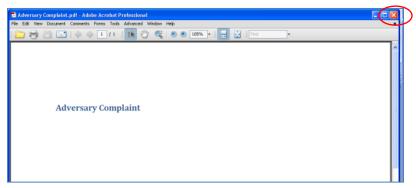


Click Browse

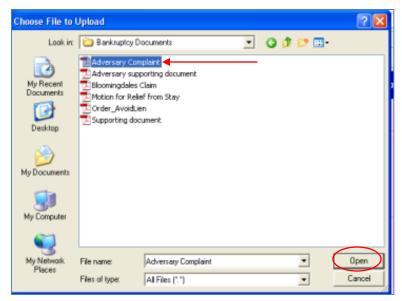


Locate the Statement of SSN document on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



Preview entire document to ensure it is complete, legible, signed, and belongs in this case, and then click the **red X** to close the PDF window.



With the PDF, file still selected/highlighted, click Open



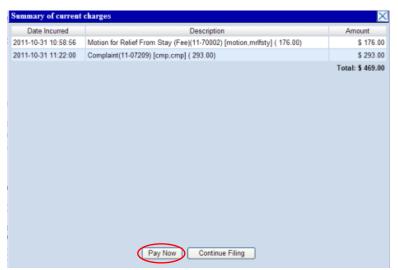
Click Next



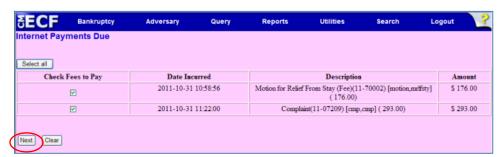
Click Next



Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Next**



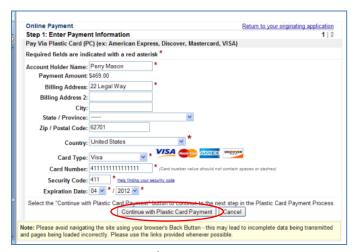
A payment screen appears showing <u>all</u> filing fees due, click **Pay Now** (Note unpaid fees older than 24 hours may trigger the automatic lockout feature)

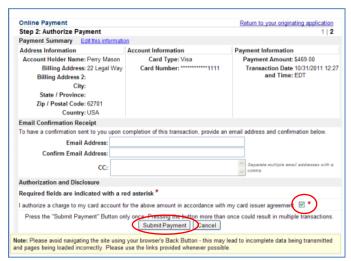


Select the fees to pay at this tme, and then click **Next**

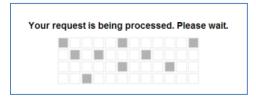


Click Pay Now





Check the box to authorize charge/debit, and then click **Submit Payment** (Optional: enter email address twice to receive an electronic charge receipt)



Payment processing screen



Payment Receipt



Notice of Electronic Claims Filing- your receipt that the PDF uploaded successfully

After reviewing the Adversary, the Court will docket a Summons that will be sent via email notice. The filing attorney <u>must</u> serve the summons on the Defendant(s), prepare a Certificate of Service in PDF format, and file same as shown below:

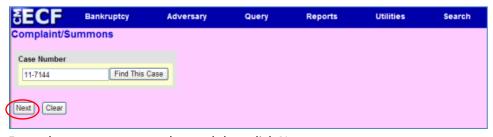
Filing Summons Service Executed



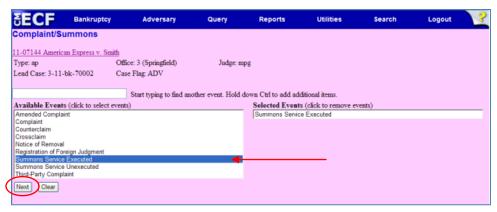
Select Adversary



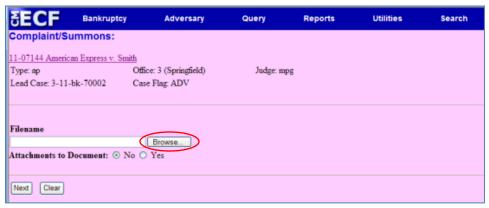
Select Complaint Events



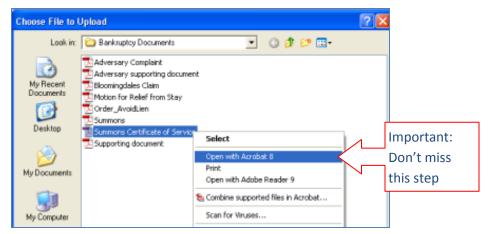
Enter the correct case number and then click Next



Select Summons Service Executed and then click Next

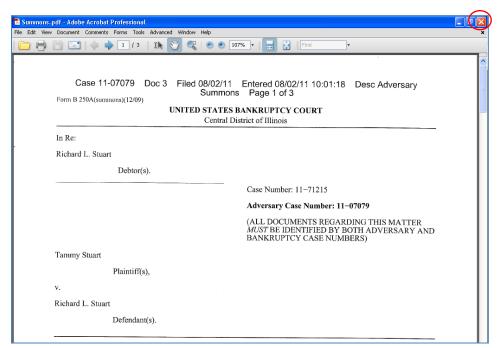


Click Browse

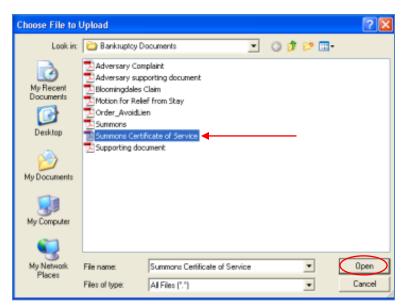


Locate the document on your computer,

Right-Click the PDF file, and choose: Open with Acrobat



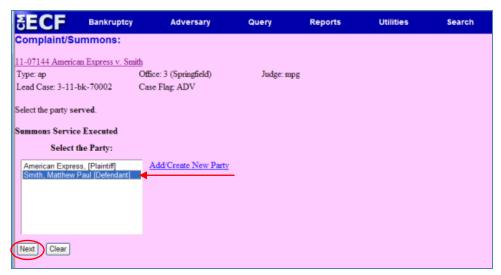
Preview entire document to ensure it is complete, legible, and belongs in this case, and then click the **red X** to close the PDF window.



With the PDF, file still selected/highlighted, click Open



Click Next



Choose party or parties served and then click Next



Select date served and then click Next



Click Next



Final step before permanent docketing occurs. Use your browser back button to go back and review or make changes if necessary- you will have no further opportunity to make changes. Click **Next**



Notice of Electronic Claims Filing- your receipt that the PDF uploaded successfully

Reports & Queries

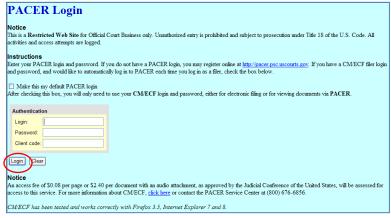
Cases Report



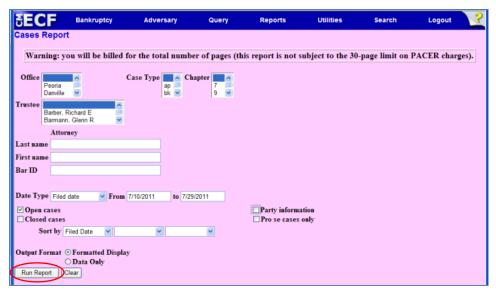
Click Reports



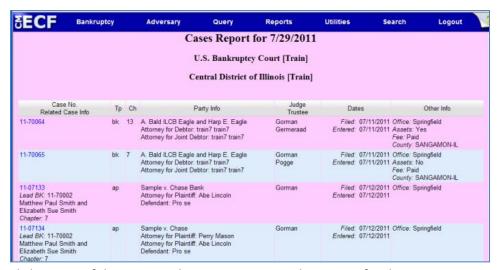
Select Cases



Enter your PACER account information, and then click Login

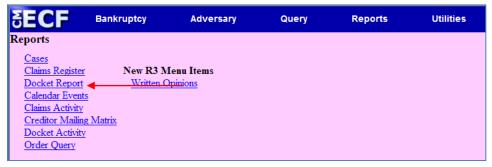


Narrow search results by *Date, Office, Case Type, Open/Closed, etc.* and then click **Run Report**

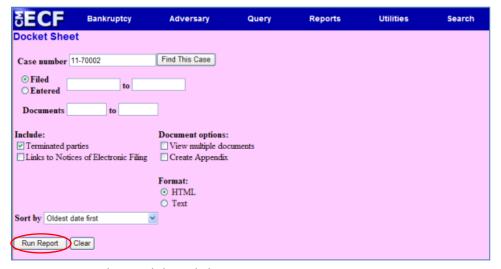


Click on any of the case numbers to create a *Docket Report* for that case

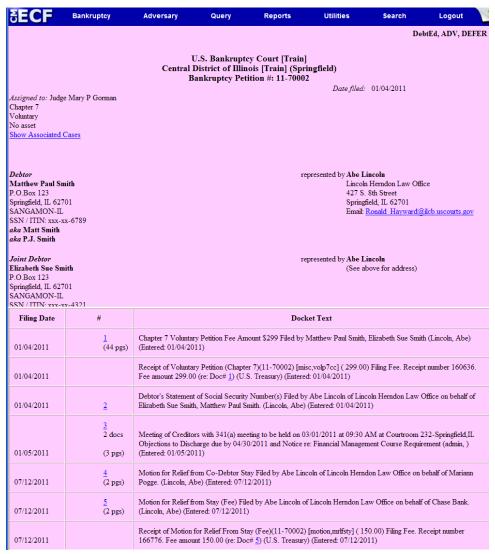
Docket Report



Select **Docket Report**



Enter Case Number, and then click Run Report



Clicking on a blue docket number will open the associated PDF file (unless it is deemed 'private' as in the Statement of Social Security Number) (Note- not all filings require PDF files and therefore would not have a blue link to a document)

Creditor Mailing Matrix



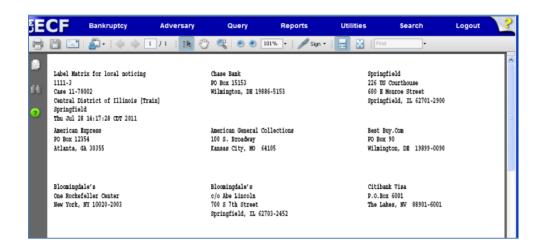
Select Creditor Mailing Matrix



Enter the Case Number, and then click Run Report



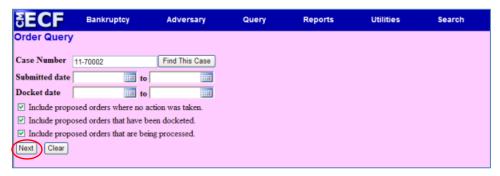
Click View Labels



Order Query



Choose Order Query



Enter the Case Number, and then click Next



Click on blue links to for more information

Maintain User Accounts

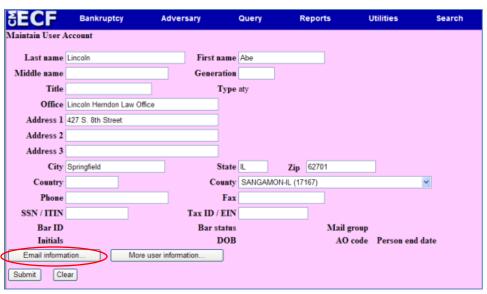
It is the <u>Attorneys responsibility</u> to keep information up-to-date in their Electronic Filing account in CM/ECF. Follow the steps below to access your information.



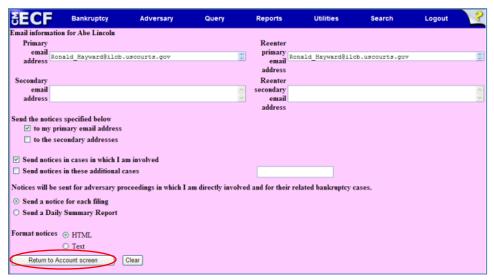
Click Utilities



Click Maintain Your ECF Account



Make any necessary changes on this screen and then click **Submit** (Click **Email information**)



Make any necessary email changes on this screen, click **Return to account screen**, and then click **Submit** on main account screen.

Changing password



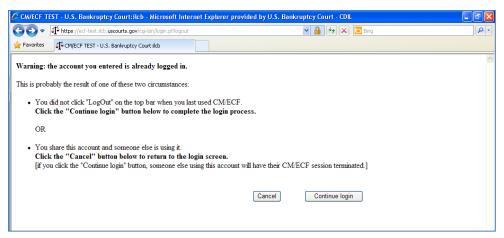
Choose Utilities



Choose Change Your Password



Read the new password restrictions, enter a new password that complies with the new rules, and then click **Submit** (Note: If your current password already complies with the new rules, you do not need to change it.)



(Note: Only one person at a time can be logged on using your password.)

Getting Help

For technical difficulties and logon issues contact our Helpdesk:

Phone: 217-492-4114 or Toll Free at 877-678-1714

Email: helpdesk_ilcb@ilcb.uscourts.gov

For training issues contact Ron Hayward:

217-492-5023

ronald_Hayward@ilcb.uscourts.gov

For case specific help, contact the appropriate Clerk's Office:

- Springfield Cases:
 - 217-492-4551
- Peoria Cases:
 - 309-671-7035
- Danville Cases:
 - 217-431-4820